

AMENDMENT NO. 3

TO:	ALL VENDORS				
FROM:	Lana Widener				
SUBJECT:	USC-BVB-1824-LW Elevator Preventative Maintenance and Repair Services of the Vertical Transportation Equipment for the Columbia Campus				
DATE:	October 25, 2010				
This Addendu	Im No. 3 modifies the Invitation for Bid only in the manner and to the extent as stated herein.				
ITEM ONE:	VENDOR A QUESTIONS (SEE PAGE 2)				
ITEM TWO:	BID SCHEDULE ELEVATORS The three (3) Patterson elevators have been removed from the bid schedule (see attached revised document).				
BIDDER SHA BELOW	ALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 3 IN THE SPACE PROVIDED				
AND RETUR REJECTION.	RN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO				
Authorized Si	gnature Firm				
Date					

VENDOR A QUESTION

QUESTION #1 Please provide current monthly maintenance billing amount.

ANSWER #1

ANSWER #1			-		1	
BUILDING	UNIT #	TYPE	MANUFACTURER	STOPS	SERVICE TYPE	MONTHLY COST Before 3% discount
BYRNES CENTER	1	TRACTION	WESTINGHOUSE	7	PASSENGER	\$352.43
BYRNES CENTER	2	TRACTION	WESTINGHOUSE	8	PASSENGER	\$352.43
BYRNES CENTER	3	TRACTION	WESTINGHOUSE	8	PASSENGER	\$352.43
BYRNES CENTER	4	TRACTION	WESTINGHOUSE	8	PASSENGER	\$352.43
CAROLINIANA LIBRARY	1	TRACTION	OTIS	3	PASSENGER	\$352.43
HARPER/ELLIOTT	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
MAXCY DORM	1	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
FACULTY HOUSE	1	DRUM	SOUTHEASTERN	3	SERVICE	\$352.43
DESAUSSURE	1	HYDRAULIC	SOUTHEASTERN	4	PASSENGER	\$164.84
THORNWELL ANNEX	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
McKISSICK MUSEUM	1	HYDRAULIC	DOVER		PASSENGER	\$164.84
McKISSICK MUSEUM	1	DUMBWAITER	SEDGEWICK	4	DUMBWAITER	\$142.11
SLOAN	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
BARNWELL	1	HYDRAULIC	OTIS	5	PASSENGER	\$164.84
PENDLETON PKG. GARAGE	1	TRACTION	OTIS	7	PASSENGER	\$352.43
NATIONAL ADVOCACY CTR	1	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
NATIONAL ADVOCACY CTR	2	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
NATIONAL ADVOCACY CTR	3	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
NATIONAL ADVOCACY CTR NATIONAL ADVOCACY	4	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
CTR NATIONAL ADVOCACY	5	HYDRAULIC	U.S.	4	SERVICE	\$164.84
CTR TAYLOR HOUSE	6	HYDRAULIC	U.S.	4	SERVICE	\$164.84
(USCPD)	1	HYDRAULIC	OTIS	2	SERVICE	\$164.84
1600 HAMPTON ST	1	TRACTION	OTIS	9	PASSENGER	\$352.43
1600 HAMPTON ST	2	TRACTION	OTIS	9	PASSENGER	\$352.43
1600 HAMPTON ST	3	TRACTION	OTIS	9	PASSENGER	\$352.43
1600 HAMPTON ST	4	TRACTION	OTIS	9	PASSENGER	\$352.43
1600 HAMPTON ST	1	TRACTION	OTIS	9	SERVICE	\$352.43
1600 HAMPTON ST ANNEX	1	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
1600 HAMPTON ST					0551405	
ANNEX	1	HYDRAULIC	ATLANTA	3	SERVICE	\$164.84
1600 HAMPTON ST GARAGE	1	HYDRAULIC	OTIS	5	PASSENGER	\$164.84
KIRKLAND APARTMENTS SENATE ST PKG.	1	HYDRAULIC	SCHINDLER	3	PASSENGER	\$164.84
GARAGE SENATE ST PKG. SENATE ST PKG.	1	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
GARAGE	2	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
MCMASTER COLLEGE	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
SCHOOL OF BUSINESS	1	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43
SCHOOL OF BUSINESS	2	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43
SCHOOL OF BUSINESS	3	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43

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BUSINESS	4	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43
SCHOOL OF BUSINESS	5	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43
SCHOOL OF BUSINESS	6	TRACTION	WESTINGHOUSE	9	PASSENGER	\$352.43
CAPSTONE	1	TRACTION	OTIS	8	SERVICE	\$352.43
CAPSTONE	2	TRACTION	OTIS	19	PASSENGER	\$352.43
CAPSTONE	3	TRACTION	OTIS	19	PASSENGER	\$352.43
		TRACTION				
CAPSTONE	4		OTIS	19	PASSENGER	\$352.43 \$352.43
COLUMBIA HALL	1	TRACTION	OTIS	12	PASSENGER	T
COLUMBIA HALL	2	TRACTION	OTIS	12	PASSENGER	\$352.43
COLUMBIA HALL	3	TRACTION	OTIS	12	PASSENGER	\$352.43
GAMBRELL HALL	1	TRACTION	DOVER	5	PASSENGER	\$352.43
GAMBRELL HALL	2	TRACTION	DOVER	5	PASSENGER	\$352.43
GAMBRELL HALL	3	TRACTION	DOVER	5	PASSENGER	\$352.43
HUMANITIES OFFICE BLDG.	1	TRACTION	WESTINGHOUSE	10	PASSENGER	\$352.43
HUMANITIES OFFICE BLDG.	2	TRACTION	WESTINGHOUSE	10	PASSENGER	\$352.43
HUMANITIES						
CLASSROOM HUMANITIES	1	TRACTION	WESTINGHOUSE	5	PASSENGER	\$352.43
CLASSROOM	2	TRACTION	WESTINGHOUSE	5	PASSENGER	\$352.43
NURSING BLDG	1	TRACTION	WESTINGHOUSE	6	PASSENGER	\$352.43
NURSING BLDG	2	TRACTION	WESTINGHOUSE	6	PASSENGER	\$352.43
NURSING BLDG	3	TRACTION	WESTINGHOUSE	6	PASSENGER	\$352.43
1714 COLLEGE ST	1	TRACTION	OTIS	4	PASSENGER	\$352.43
HUMAINTIES						,
PAVILLION REST	1	HYDRAULIC	TKE		PASSENGER	\$164.84
LECONTE	1	TRACTION	OTIS	5	PASSENGER	\$352.43
PETIGRU	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
PETIGRU	2	TRACTION	OTIS	5	PASSENGER	\$352.43
DAVIS COLLEGE	1	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
PRESIDENT'S HOUSE	1	TRACTION	OTIS	3	PASSENGER	\$352.43
LIEBER COLLEGE	1	DUMBWAITER	SEDGEWICK	3	DUMBWAITER	\$142.11
LIEBER COLLEGE	2	HYDRAULIC	NATIONAL	3	PASSENGER	\$164.84
HEALTH SCIENCES	1	HYDRAULIC	ATLANTA	4	PASSENGER	\$164.84
WARDLAW	1	TRACTION	OTIS	4	PASSENGER	\$352.43
WARDLAW	2	HYDRAULIC	DOVER	4	PASSENGER	\$164.84
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COLISEUM	1	TRACTION	OTIS	3	PASSENGER	\$352.43
COLISEUM	2	HYDRAULIC	OTIS	3	SERVICE	\$164.84
ATHLETIC PRACTICE						
FACILITY	1	HYDRAULIC	DOVER	2	PASSENGER	\$164.84
LAW CENTER	1	TRACTION	OTIS	4	PASSENGER	\$352.43
LAW CENTER	2	TRACTION	OTIS	4	PASSENGER	\$352.43
LAW CENTER	3	TRACTION	OTIS	5	PASSENGER	\$352.43
LAW CENTER	4	TRACTION	OTIS	6	PASSENGER	\$352.43
SCHOOL OF MUSIC	1	HYDRAULIC	DOVER	5	SERVICE	\$164.84
SCHOOL OF MUSIC	2	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
SCHOOL OF MUSIC	3	HYDRAULIC	DOVER	4	PASSENGER	\$164.84
SCHOOL OF MUSIC	4	HYDRAULIC	DOVER	4	PASSENGER	\$164.84
KOGER CENTER	1	HYDRAULIC	OTIS	3	PASSENGER	\$164.84
KOGER CENTER	2	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
KOGER CENTER	3	HYDRAULIC	OTIS	2	PASSENGER	\$164.84
SUMWALT	1	HYDRAULIC	PARK	3	PASSENGER	\$164.84
PHYSICAL SCIENCE	1	TTDRAULIC	FAIN	J	I AUGENGER	ψ104.04
BLDG.	1	TRACTION	WESTINGHOUSE	8	PASSENGER	\$352.43
PHYSICAL SCIENCE BLDG.	2	TRACTION	WESTINGHOUSE	8	PASSENGER	\$352.43
COKER	1	TRACTION	OTIS	8	PASSENGER	\$352.43
COKER	2	TRACTION	OTIS	8	PASSENGER	\$352.43
COKER	3	TRACTION	OTIS	8	PASSENGER	\$352.43
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LONGSTREET		I		I]	
THEATER	1	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
LONGSTREET THEATER	1	HYDRAULIC	SOUTHEASTERN	VARIES	STAGE LIFT	\$164.84
THOMAS COOPER LIBRARY	1	TRACTION	OTIS	7	PASSENGER	\$352.43
THOMAS COOPER LIBRARY	2	TRACTION	OTIS	7	PASSENGER	\$352.43
THOMAS COOPER LIBRARY	3	TRACTION	OTIS	7	PASSENGER	\$352.43
THOMAS COOPER LIBRARY	4	TRACTION	OTIS	5	PASSENGER	\$352.43
THOMAS COOPER LIBRARY - NEW	5	HYDRAULIC	TKE		PASSENGER	\$164.84
STUDENT HEALTH CTR.	1	TRACTION	SOUTHEASTERN	4	PASSENGER	\$352.43
STUDENT HEALTH CTR.	1	DUMBWAITER			DUMBWAITER	\$142.11
RUSSELL HOUSE	1	TRACTION	OTIS	4	PASSENGER	\$352.43
RUSSELL HOUSE	2	DRUM	OTIS	2	SERVICE	\$352.43
RUSSELL HOUSE	3	TRACTION	SOUTHEASTERN	4	PASSENGER	\$352.43
HONORS		HYDRAULIC	TKE		. 7.002.102.1	\$164.84
HONORS		HYDRAULIC	TKE			\$164.84
HONORS		HYDRAULIC	TKE			\$164.84
		TRACTION	 			
HONORS GRADUATE SCIENCE		TRACTION	GILLISPIE			\$352.43
BLDG GRADUATE SCIENCE	1	TRACTION	U.S.	5	PASSENGER	\$352.43
BLDG GRADUATE SCIENCE	2	TRACTION	U.S.	5	PASSENGER	\$352.43
BLDG GRADUATE SCIENCE	3	TRACTION	U.S.	5	PASSENGER	\$352.43
BLDG	4	HYDRAULIC	U.S.	2	SERVICE	\$164.84
CALLCOTT	1	TRACTION	OTIS	4	PASSENGER	\$352.43
BULL ST PKG	'	TRACTION	0110	7	TAGGENGEN	ψ332.43
GARAGE BULL ST PKG	1	HYDRAULIC	SCHINDLER	6	PASSENGER	\$164.84
GARAGE BULL ST PKG - HYD	2	HYDRAULIC	SCHINDLER	6	PASSENGER	\$164.84
INTANK BULL ST PKG - HYD	1	HYDRAULIC	TAC20		PASSENGER	\$164.84
INTANK	2	HYDRAULIC	TAC20		PASSENGER	\$164.84
WADE HAMPTON	1	TRACTION	OTIS	5	PASSENGER	\$352.43
PATTERSON HALL	1	TRACTION	OTIS	10	PASSENGER	\$352.43
PATTERSON HALL	2	TRACTION	OTIS	10	PASSENGER	\$352.43
PATTERSON HALL	3	TRACTION	OTIS	10	PASSENGER	\$352.43
SOUTH TOWER	1	TRACTION	OTIS	20	PASSENGER	\$352.43
SOUTH TOWER	2	TRACTION	OTIS	19	PASSENGER	\$352.43
SOUTH TOWER	3	TRACTION	OTIS	19	PASSENGER	\$352.43
GATEWAY ACADEMY CTR	1	HYDRAULIC	DOVER	2	PASSENGER	\$164.84
SOUTH QUAD	1	HYDRAULIC	DOVER	4	PASSENGER	\$164.84
SOUTH QUAD	2	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
EAST QUAD	1	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
EAST QUAD	2	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
BLOSSOM ST PKG						
GARAGE	1	HYDRAULIC	SCHINDLER	2	PASSENGER	\$164.84
BLATT P.E. CTR.	1	HYDRAULIC	OTIS	3	PASSENGER	\$164.84
COMPUTER SERVICE CTR	1	TRACTION	DOVER	5	PASSENGER	\$352.43
COMPUTER SERVICE CTR	2	TRACTION	DOVER	5	PASSENGER	\$352.43
COMPUTER ANNEX	1	DRUM	OTIS	2	SERVICE	\$352.43
WEST QUAD	1	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
WEST QUAD	1	HYDRAULIC	0110	1	TRASH LIFT	\$164.84
WEST QUAD WEST QUAD	1	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
WEST QUAD	1	HYDRAULIC	OTIS	4	PASSENGER	\$164.84
WEST QUAD	1	HYDRAULIC	OTIS	2	PASSENGER	\$164.84

ARNOLD PUBLIC						
HEALTH ARNOLD PUBLIC	11	TRACTION	OTIS		PASSENGER	\$352.43
HEALTH	1	TRACTION	OTIS		PASSENGER	\$352.43
STROM THURMOND WELLNESS					PASSENGER	\$159.12
STROM THURMOND WELLNESS					PASSENGER	\$159.12
STROM THURMOND WELLNESS					PASSENGER	\$159.12
COLONIAL CENTER	1	HYDRAULIC	KONE			\$164.84
COLONIAL CENTER	2	HYDRAULIC	KONE			\$164.84
COLONIAL CENTER	3	HYDRAULIC	KONE			\$164.84
COLONIAL CENTER ESC	1	ESC	KONE			\$785.00
COLONIAL CENTER ESC	2	ESC	KONE			\$785.00
BATES HOUSE	1	TRACTION	OTIS	10	PASSENGER	\$352.43
BATES HOUSE	2	TRACTION	OTIS	10	PASSENGER	\$352.43
BATES HOUSE	3	TRACTION	OTIS	10	PASSENGER	\$352.43
BATES WEST	<u></u>	TRACTION	WESTINGHOUSE	14	PASSENGER	\$352.43
BATES WEST	2	TRACTION	WESTINGHOUSE	14	PASSENGER	\$352.43
BATES WEST	3	TRACTION	WESTINGHOUSE	14	PASSENGER	\$352.43
BAND & DANCE	1	HYDRAULIC	TKE	17	TAGGENGEN	\$164.84
CLIFF APTS.	1	TRACTION	OTIS	9	PASSENGER	\$352.43
CLIFF APTS.	2	TRACTION	OTIS	9	PASSENGER	\$352.43
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SWEARINGEN ANNEX	1	TRACTION	OTIS		PASSENGER	\$352.43
SWEARINGEN ANNEX	2	TRACTION HANDI CAP	OTIS	4	PASSENGER	\$352.43
SWEARINGEN ANNEX	3	LIFTS HANDI CAP	OTIS	1	PASSENGER	\$142.11
SWEARINGEN ANNEX	3	LIFTS	OTIS	1	PASSENGER	\$142.11
SWEARINGEN						
ENGINEERING ATHLETIC	1	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
ENRICHMENT CENTER	1	HYDRAULIC	TKE	1		\$164.84
ATHLETIC				<u> </u>		7.0
ENRICHMENT	•	UVDDAUUO	TVE	•		040404
CENTER ATHLETIC	2	HYDRAULIC	TKE	2		\$164.84
ENRICHMENT						
CENTER	3	HYDRAULIC	TKE	2		\$164.84
ROOST DORMITORY	1	HYDRAULIC	DOVER	5	PASSENGER	\$164.84
STADIUM	1	TRACTION	DOVER	3	PASSENGER	\$352.43
STADIUM	2	TRACTION	DOVER	3	PASSENGER	\$352.43
STADIUM	3	TRACTION	OTIS	4	PASSENGER	\$352.43
STADIUM	4	TRACTION	OTIS	5	PASSENGER	\$352.43
STADIUM	5	HYDRAULIC	DOVER	3	PASSENGER	\$164.84
STADIUM	6	TRACTION	DOVER	4	PASSENGER	\$352.43
STADIUM	7	TRACTION	DOVER	4	PASSENGER	\$352.43
STADIUM	8	TRACTION	KONE	3		\$352.43
STADIUM ESC	9	ESC	MONTGOMERY	3		\$1,560.00
STADIUM	10	TRACTION	KONE	3		\$352.43
STADIUM - LIFTS	1	WHEELCHAIR LIFT			LIFT	\$5.36
STADIUM - LIFTS	2	WHEELCHAIR LIFT			LIFT	\$5.36
STADIUM - LIFTS	3	WHEELCHAIR LIFT			LIFT	\$5.36
STADIUM - LIFTS	4	WHEELCHAIR LIFT			LIFT	\$5.36
STADIUM - LIFTS		WHEELCHAIR			LIFT	\$5.36
	5	LIFT			LIFI	ψ5.50
STADIUM - LIFTS	5 6	LIFT WHEELCHAIR LIFT			LIFT	\$5.36

		LIFT				
		WHEELCHAIR				
STADIUM - LIFTS	8	LIFT			LIFT	\$5.36
DISCOVERY PLACE	1	MRL	OTIS			\$470.00
DISCOVERY PLACE	2	MRL	OTIS			\$470.00
DISCOVERY PLACE	3	MRL	OTIS			\$470.00
DISCOVERY PLACE PARKING	1	MRL	OTIS			\$470.00
DISCOVERY PLACE PARKING	2	MRL	OTIS			\$470.00
DISCOVERY PLACE PARKING	3	MRL	OTIS			\$470.00
DISCOVERY PLACE PARKING	4	MRL	OTIS			\$470.00
BASEBALL STADIUM	1	HYDRAULIC	TKE		PASSENGER	\$164.84
BASEBALL STADIUM	2	HYDRAULIC	TKE		PASSENGER	\$164.84
HORIZON BLDG		HYDRAULIC	TKE			\$164.84
HORIZON BLDG		TRACTION	TKE			\$352.43
HORIZON PARKING	1		TKE		PASSENGER	\$176.51
VA #1	1	TRACTION	OTIS	5	PASSENGER	\$352.43
VA #1	2	TRACTION	OTIS	5	PASSENGER	\$352.43
VA #1 - DUMBWAITER	1	DUMBWAITER				\$142.11
VA #2	1	HYDRAULIC	ATLANTA	2	PASSENGER	\$164.84
VA #4	1	HYDRAULIC	ATLANTA	3	PASSENGER	\$164.84
VA #28	1	HYDRAULIC	NATIONAL	2	PASSENGER	\$164.84
MED LIBRARY/CLASSROOM	1	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
MED LIBRARY/CLASSROOM	2	HYDRAULIC	U.S.	4	PASSENGER	\$164.84
3555 HARDEN ST	1	HYDRAULIC	DOVER	4	SERVICE	\$164.84
3555 HARDEN ST	2	HYDRAULIC	DOVER	4	SERVICE	\$164.84
3555 HARDEN ST	3	HYDRAULIC	DOVER	4	SERVICE	\$164.84
SCHOOL OF MED #3	1	HYDRAULIC	TKE	3	PASSENGER	\$164.84
SCHOOL OF MED #3	1	HYDRAULIC	TKE	5	PASSENGER	\$164.84
						\$55,484.36

QUESTION #2

a) Are service vehicles allowed on campus? b) If so, are there fees associated for this access? c) If yes to fees, what are the amounts and how often are they due per vehicle?

ANSWER #2

- a. Yes
- b. No
- c. Not Applicable

QUESTION #3

Does the university have all proprietary tooling that may be required to service equipment on site? If yes, is the tooling available for use by contractor?

ANSWER #3

No

QUESTION #4

Can any repair work be done by "Minimum" site personnel?

QUESTION #5

Please provide copies of the last Quarter's "Management Reports" from the current service provider

ANSWER #5

There are no reports of the last Quarter's Management Reports.

QUESTION #6

Please identify (by name and experience) the University's Representative referred to in Section: <u>Contractor's</u>, <u>Duties</u>; Subsection B (page 15 of Bid Request)

ANSWER #6

The University Representative has 35 years in elevator trade

QUESTION #7

Please provide a list of current State of South Carolina Holidays that are recognized by USC

ANSWER #7

2011 Holiday Schedule

The following dates have been approved as the official University holidays in 2011. The University observes the same number of holidays as other state agencies. View the 2010 Holiday Schedule at http://hr.sc.edu/benefits/holidayschedule.html.

New Year's Day	Monday, January 3, 2011 (observed)		
Martin Luther King, Jr. Day	Monday, January 17		
Independence Day	Monday, July 4 (observed)		
Labor Day	Monday, September 5		
Thanksgiving Day	Thursday, November 24		
Day After Thanksgiving	Friday, November 25		
December Holiday	Thursday, December 22		
Christmas Eve	Friday, December 23 (observed)		
Christmas Day	Monday, December 26 (observed)		
Day After Christmas	Tuesday, December 27 (observed)		
December Holiday	Wednesday, December 28		
December Holiday	Thursday, December 29		
December Holiday	Friday, December 30		

The industry norm is for the contractor to be responsible for maintainable components. Is contractor responsible for: Door Panels (Car & Hoistway); Sills (Car & Hoistway); Rails; Car Frames; and Platforms?

ANSWER #8

Yes

QUESTION #9

Is contractor responsible for Cab Lighting?

ANSWER #9

Yes

QUESTION #10

- a) Under Section: <u>Performance Guarantee</u>; Subsection A, if a unit is out of service and the contractor is diligently pursuing the repair (i.e. actively working on the repair or awaiting ordered materials to complete or pursue the repair), will the University still assess the penalty of \$500,00 per day?
- b) Also, if a unit goes out of Service on a Friday afternoon, must it be reinstated by close of business Monday in order to avoid the penalty exposure?

ANSWER #10

- a) Yes
- b) Yes

QUESTION #11

Please provide a detailed summary of all penalty cost (as similarly defined under "Performance Guarantee" Section) assessed to the current contractor during 2009 and YTD 2010

ANSWER #11

\$0

QUESTION #12

Under Section: <u>Notices</u>; Subsection E; Paragraph 3 (page 23 of Bid Request), a reference to a fixed profit percentage is made. Please define the profit percentage? Do you have?

ANSWER #12

It's approximately 25%